



IMPORTANT SAFETY RECALL

This notice applies to your vehicle, 50EA1GBA5NA002081
Campaign – NCR-22-01-0
NHTSA Recall Number 22V351

Dear [REDACTED]

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Lucid USA, Inc. ("Lucid") has decided that certain 2022 Lucid Air vehicles fail to conform to Federal Motor Vehicle Safety Standard ("FMVSS") No. 101 – "Controls and Displays." Our records show that you are the owner of a vehicle affected by this action.

What is the condition?

Lucid has determined that on certain 2022 Lucid Air models, the ethernet wiring harness for the Glass Cockpit instrument panel may not have been secured properly. The harness can become damaged by rubbing against another part of the vehicle, and disable the display screens. Disabled display screens will not show critical information, such as speed, gear selection indicators, warning lights, and other in-vehicle notifications, which can increase the risk of a crash.

What actions will Lucid take?

Lucid will inspect and secure the harness and, if necessary, replace the harness at **NO COST** to the customer.

The inspection process will take approximately 30 minutes to complete. If it is necessary to replace a harness, it would take approximately 8 hours and would require the vehicle to be taken to a Lucid Service Center. Please note that depending on Lucid Service Center workload, the vehicle may need to be at a Lucid Service Center for more than one day. If you have questions, please contact Lucid Customer Care to discuss alternate transportation.

What are your next steps?

Please contact a Lucid Service Center or Lucid Customer Care to schedule an appointment to have the vehicle inspected as soon as possible. You can drive your vehicle to a Lucid Service Center in order to have it inspected, but it should be driven with care in case of interruptions to any affected displays of data on the instrument panel, which could occur intermittently or without warning. The inspection and safety recall remedy will be performed at **NO COST** to you.

If you are a vehicle lessor, Federal Law requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

What if you have previously paid for repairs to your vehicle for this specific condition?

LUCID

Lucid will reimburse owners for the cost of repairs previously made for this specific condition. Please contact Lucid Customer Care with questions about such reimbursement. Copies of the repair details, proof-of-payment, and ownership information may be emailed with a request for reimbursement directly to customercare@lucidmotors.com.

What if you no longer own the vehicle?

If you no longer own this vehicle or would like to update vehicle ownership or contact information, please contact Lucid Customer Care at customercare@lucidmotors.com or 1-888-99-LUCID (1-888-995-8243).

What if you still have questions?

Lucid Customer Care is available 24/7 to answer your questions



Lucid Customer Care
1-888-99-LUCID
(1-888-995-8243)



CustomerCare@Lucidmotors.com



Customer Care Team
PO Box 4713
Trenton NJ 08650-9944

If you believe Lucid has failed or is unable to remedy the non-compliance without charge or within a reasonable amount of time, you may submit a complaint to:

Administrator, National Highway Traffic Safety Administration

1200 New Jersey Avenue S.E., Washington, D.C. 20590

You may also call the toll-free Vehicle Safety Hot Line at 1-888-327-4236 (TTY: 1-800-424-9153) or go to <http://www.safercar.gov>.

We appreciate your patience and continued support.

Sincerely,

Lucid USA, Inc.